Prioritize potential UX content related to CRDT (for CACs and the CHIO Team Playbook)

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| Content | Purpose (how this will provide value) | Likely Roles | Expected action | UXG Type | Have material? |
| About UX | Introduce UX  Introduce other key concepts  Materials for CHIOs to get buy-in (team, executives) |  | Understand and apply | Key concept video | ? |
| ‘Safety topics’ – HRO, system resiliency |  |  | Understand and apply | Article / key concept | No |
| Value proposition | Get consensus on project success  Scope the project (and UX efforts) |  |  | How to | Yes |
| Measures |  |  |  |  |  |
| Workflow modeling |  |  |  | ? | Yes |
| Customer grid |  |  |  | How to | Yes |
| Creating scenarios | Create | Requestor |  | How to | Yes |
| Negotiating stakeholder req.s |  |  |  | How to | ? |
|  |  |  |  |  |  |
| CPRS UI Patterns | Streamline requirement specification.  Implement good designs. | CAC |  | Document | Yes |
| Heuristics tailored to CPRS |  | CAC |  |  | Yes |
| Heuristic evaluation |  |  |  | Method | Yes |
| Measurement | Measure the impact of implemented informatics tools. |  |  |  | ? |
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